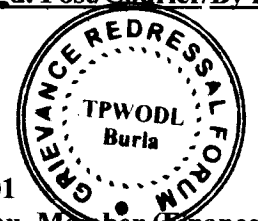


**Grievance Redressal Forum  
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Bargarh, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

**Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)**



Ref: GRF/Burla/Div/DED/ (Final Order)/ 1969(4)

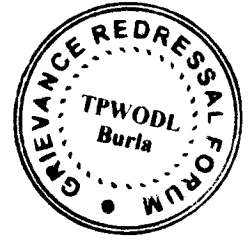
Date: 24.09.2024

**Present:**

Sri A.K. Satapathy, President  
Sri B.Mahapatra (Co-opted Member)  
Sri A.P.Sahu Member(Finance)

1	Case No.	BRL/582/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Minaketan Pradhan At-Raital, Po-Jharagogua Ps-Laimura Dist-Deogarh		4141-1559-0452	9337233264
3	Respondent/s	S.D.O (Elect),Deogarh		Division D.E.D, TPWODL, Deogarh	
4	Date of Application	28.08.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	28.08.2024			
9	Date of Order	24.09.2024			
10	Order in favour of	Complainant		Respondent	Others
11	Details of Compensation awarded, if any.	NIL			

**Place of Camp:** Parposi, ESO Office, Tileibani, TPWODL, Deogarh



**Appeared**

**For the Complainant-** Minaketan Pradhan

**For the Respondent -** SDO(Electrical),Deogarh, TPWODL.

**GRF Case No- BRL/582/2024**

Minaketan Pradhan  
At-Raital, Po-Jharagogua  
Ps-Laimura  
Dist-Deogarh  
Consumer No-4141-1559-0452

**VRS**

SDO(Electrical), Deogarh, TPWODL.

**COMPLAINANT**

**OPPOSITE PARTY**

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the application has already handed over in original to the opposite party keeping photocopy of the application for maintenance of records by this Forum to resolved the grievance at their level with the direction to opposite party to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

**(B. Mahapatra)**  
(Co-Opted Member)

**Co-opted Member**

**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

**(A.P. Sahu)**  
Member (Finance)

**Member**

**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

**A.K. Satapathy**  
(President)

**President**

**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

1. Minaketan Pradhan, At-Raital, Po-Jharagogua, Ps-Laimura, Dist-Deogarh.
2. Sub-Divisional Officer (Elect.) Deogarh, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), DED, TPWODL, Deogarh
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.orierc.org](http://www.orierc.org) under the "head "Cases-> "GRF".)

GRIEVANCE REDRESSAL FORUM,  
Qtr. No-SD.6/2, Sourav Vihar, Near NAC College, BURLA-768017.  
E-mail: grf.burla@tpwesternodisha.com

582/2024

GRIEVANCE REDRESSAL FORUM

Received

Complaint No. ୧୨ No..... Consumer No. ୫୧୫୧-୧୫୫୧-୦୫୫୨

Di.....

TPWODL, Burla

(1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Minalaben Pradhan  
AT- Raikal PO. Jharagoga  
PS- Lalmura Dist - Deogarh - 768108 9337233264

(2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

S.D.O. TPWODL Deogarh

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

ତାଙ୍କୁ କୌଣସି କାର୍ଯ୍ୟକ୍ରମ ନୁହେଁ, ତେଣୁ  
କାର୍ଯ୍ୟକ୍ରମ ନୁହେଁ କିମ୍ବା କାର୍ଯ୍ୟକ୍ରମ ନୁହେଁ,

(4) Relief sought.

(5) Any interim relief sought, pending final decision.

(6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.

(7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

(8) ComplaintNo. allotted by the office of ESO/SDO/EE, if any.

Place: - Pargosi  
Date: - 28/08/2024

୫୧୫୧-୧୫୫୧-୦୫୫୨

\* Please add additional sheets if necessary

Signature of the Applicant